



New Jersey Department of Environmental
Protection

Compliance & Enforcement
Strategic Plan
2011-2014

Office of the Assistant Commissioner

Mission

We are dedicated to ensure that New Jersey's environment is clean, safe, enjoyable, preserved and enhanced for future generations.

Vision

We are building a nationally recognized organization that empowers our trained and dedicated professionals to ensure New Jersey's businesses, communities and individuals are models of environmental stewardship and compliance.

Values

The following values will be demonstrated through our business operations:

Integrity - Compliance and Enforcement (C&E) is committed to performing all of its duties in a manner exemplifying the highest standards of professional, moral and ethical behavior.

Environmental Dedication - C&E is dedicated in its efforts to preserve, protect, and sustain the environment of New Jersey for the residents of the state and future generations.

Responsiveness and Effectiveness - C&E will strive to be responsive to the issues influencing our environment and to the needs of the constituents we serve. All of our actions will focus on improving the effectiveness of our program through self-evaluation and a commitment to achieve excellence in our daily operations.

Clarity of Communication and Accountability - C&E will continually strive to improve our relationship with all of our stakeholders by expanding our outreach to the various constituents we effect, providing clear purpose and goals, and sharing the results of our program's performance.

Continual Improvement and Innovation - C&E will work towards continuous improvement of the operations within our program, and will seek and encourage the use of innovative methods to achieve excellence in the pursuit of our environmental goals.

Fair and Just - C&E will perform its duties in a manner that is equitable, fair and just to all of the constituents we serve.

Results to be Delivered

- High but meaningful compliance
- Better behavior from others resulting in better environmental protection or outcomes (whether mandated or not)
- Finding, clarifying and fixing environmental problems as directly as possible
- Maintain deterrence and no backsliding on past environmental gains

Goal 1: Build and maintain organizational excellence

- Objective 1.1** Integrate the balanced scorecard into our operations
- Objective 1.2** Ensure management and staff function as a team
- Objective 1.3** Align, empower and invest in our employees
- Objective 1.4** Leverage technology

Goal 2: Collaborate with partners critical to C&E's mission, goals and objectives

- Objective 2.1** Align C&E with NJDEP goals
- Objective 2.2** Get more done through partnerships
- Objective 2.3** Integrate emergency preparedness into our operations

Goal 3: Use science and data analysis to determine priorities and measure progress in achieving meaningful environmental health and safety objectives

- Objective 3.1** Maximize intelligence-led strategic management

Goal 4: Establish a new model for environmental field operations evolved from past successes and enhanced through innovation

- Objective 4.1** Ensure high and meaningful compliance and maintain deterrence
- Objective 4.2** Expand our capabilities
- Objective 4.3** Find and fix environmental problems

Goal 5: Demonstrate accountability, responsiveness and trustworthiness

- Objective 5.1** Communicate effectively
- Objective 5.2** Anticipate customer needs and create a consistent and predictable customer experience
- Objective 5.3** Ensure stable funding
- Objective 5.4** Practice fiscal responsibility